

electrolux **what to do if...**

What to do if ...

Problem	Possible cause	Remedy
The appliance cannot be switched on or is not operating	More than 10 seconds have passed since the appliance was switched on	Switch the appliance on again.
	The lock is switched on L	Switch off the lock (See the section "Locking/unlocking the control panel")
	The child safety device is switched on L	Deactivate child safety device (See the section "Child safety device")
	Several sensor fields were touched at the same time	Only touch one sensor field
The residual heat indicator is not displaying anything	Automatic switch off has been triggered	Remove any objects (pan, cloths, etc.) that are lying on the control panel. Switch the appliance on again
	The cooking zone was only on for a short time and is therefore not hot	If the cooking zone is supposed to be hot, call the Customer Service Department.
The automatic warm up function is not switching itself on	There is still residual heat on the cooking zone H	Let the cooking zone cool down
	The highest heat setting is set 9	The highest heat setting has the same power as the automatic warm up function
Repeated acoustic signal (6x), appliance switches off	One or more sensor fields have been covered for longer than 10 seconds	Uncover sensor field
Acoustic signal sounds when appliance is switched off	The control panel is wholly or partly covered by objects.	Remove objects.
Acoustic signal sounds and appliance switches itself on and then off again; after 5 seconds another acoustic signal sounds	The On/Off sensor field has been covered up, e.g. by a cloth	Do not place any objects on the control panel
Display is switching between two heat settings F lights up	Power management is reducing the power of this cooking zone	See the section "Switching the power function on and off"
	Unsuitable cookware	Use suitable cookware
	No cookware on the cooking zone	Place cookware on the cooking zone
	The diameter of the bottom of the cookware is too small for the cooking zone	Move onto a smaller cooking zone

Problem	Possible cause	Remedy
[-] is lit	Overheating protection for the cooking zone has been triggered	Use suitable cookware Switch off the cooking zone. Switch the cooking zone on again
	Automatic switch off has been triggered	Switch off the cooking zone. Switch the cooking zone on again
[E] and number are displayed	Electronics fault	Disconnect the appliance from the electrical supply for a few minutes (Take the fuse out of the house's wiring system) If after switching on again, [E] is displayed again, call the customer service department

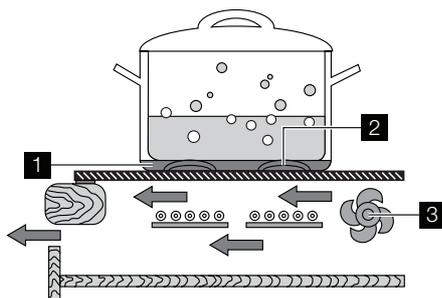
If you are unable to remedy the problem by following the above suggestions, please contact your dealer or the Customer Care Department.

⚠ Warning! Repairs to the appliance are only to be carried out by qualified service engineers. Considerable danger to the user may result from improper repairs.

i If the appliance has been wrongly operated, the visit from the customer service technician or dealer may not take place free of charge, even during the warranty period.

Operating noises

Depending on the material and the processing of the base, the following noises may occur when using induction cooking zones.



- Cracking noise **1**

- when using cookware made of different materials (Sandwich construction)
 - Whistling **1** when using an individual cooking zone or several cooking zones with high powers when the cookware is made of different materials (Sandwich construction)
 - Humming **2** can occur at high power levels
 - Clicking **2** during electric switching processes
 - Hissing, buzzing **3** The device is fitted with a fan for cooling the electrics. A whirling noise can be heard when operating the fan which may deviate depending on the performance and may continue for a while after the appliance is switched off.
- The noises described are normal and do not refer to any defects.**