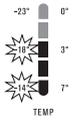
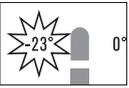


# ERROR CODES & ALARMS

## Alarms

ALARM ICON	WHAT IT MEANS	OPERATION
  TEMP  ZONE Non Electronic Display	<p><b>Freezer Temperature Alarm</b></p> <p>Activates if the freezer temperature is 10°C over set temperature for a period of 50 minutes (except during a defrost).</p> <p>An alarm will sound the temperature icons will flash.</p>	<ul style="list-style-type: none"> <li>To deactivate the alarm for 50 minutes press any button.</li> <li>To deactivate alarm for 12 hrs on the ice &amp; water model press and hold Select Mode for 10 seconds for non ice and water models press and hold any button for 10 seconds.</li> </ul>
  ZONE Non Electronic Display	<p><b>Door Alarm</b></p> <p>Activates if the refrigerator or freezer doors are left open for longer than 2 minutes.</p> <p>An alarm will sound and the affected compartment icon will flash and the temperature and icons will fade on and off.</p>	<ul style="list-style-type: none"> <li>Alarm will sound and icon will flash indicating which door is open. (Ice &amp; water models)</li> <li>To silence the alarm for 8 minutes while the door is open press any button (the icons will continue to flash until door is closed).</li> </ul>

## Error codes

ERROR CODE	WHAT IT MEANS...	WHAT TO DO...
<p>Communication Error</p>  Non Electronic Display	<p>If you see this icon displayed (electronic display models) or the top temperature icon is flashing it means that the control has lost contact with the main control board.</p> <p>The appliance will operate at its last known setting, all auxiliary functions will not work.</p>	<p>Turn the unit off at the power point for 5 minutes and then turn it back on.</p> <p>Under most circumstances this will reset the display enabling normal function to continue.</p> <p>If the error re-occurs then call for service.</p>
<p>Sensor – Open Circuit/ Short Circuit</p>  Non Electronic Display	<p>If you see this icon displayed (electronic display models) or any combination of the second and fourth temperature icons are flashing it means that an error has been detected on a sensor.</p> <p>The refrigerator will run in a default cycle to prevent food spoilage.</p>	<p>Call for service.</p>

## TROUBLESHOOTING

### Appliance does not operate at desired temperature

In a modern frost free refrigerator / freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

CONCERN	WHAT TO DO
Refrigerator is too warm	Ensure food is allowed to cool before placing inside the refrigerator.
	Ensure the appliance is set up as per instructions on page 11.
	Ensure that contents are not obstructing the cooling vents.
	Ensure the door is not held open or is being opened too frequently.
Freezer is too warm	Adjust temperature to a colder setting.
	Ensure food is allowed to cool before placing inside the freezer.
	Ensure the appliance is set up as per instructions on page 11.
	Ensure that contents are not obstructing the cooling vents.
Food is freezing in the refrigerator	Ensure the door is not held open or is being opened too frequently.
	Adjust temperature to a warmer setting.
Unable to change temperature settings	Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents.
	Refer to function guide in Controlling Your Refrigerator.
	Ensure that user interface is in "awake" mode before trying to adjust temperature settings.

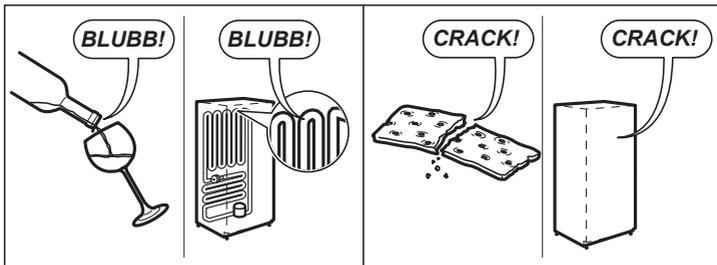
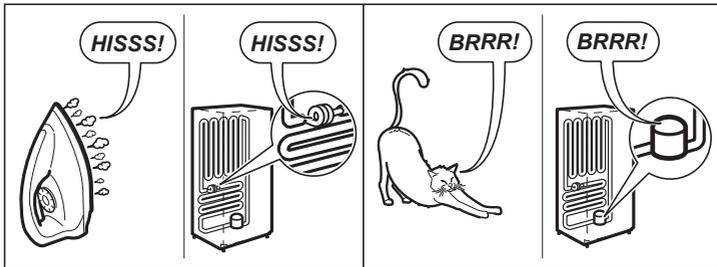
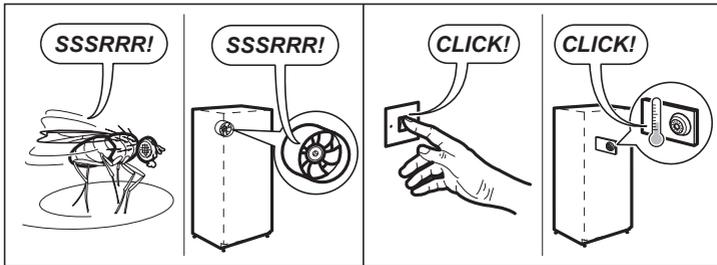
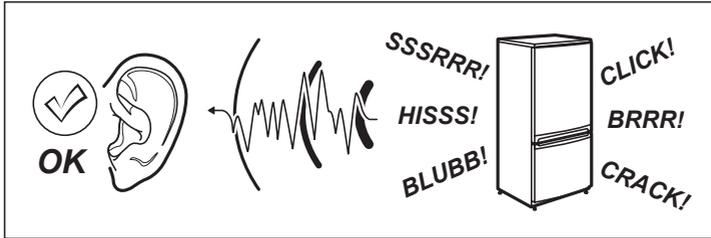
### Crisper Operation

CONCERN	WHAT TO DO
Excess moisture build up in crisper It is normal for there to be some moisture and humidity in the crisper bin.	Ensure that the crisper is not over packed.
Crisper bin can not be removed	If crisper bin interferes with the door bins, remove door bins before removing crisper. Position cabinet so that the door can be fully opened.
Freezing items in the crisper	Adjust temperature to a warmer setting.

# TROUBLESHOOTING

## Appliance noise

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.



## Refrigerator operation

CONCERN	WHAT TO DO
Appliance will not run	Ensure that the cord is plugged into a live power outlet and outlet is switched on.
It is normal for the freezer fan not to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.	Ensure that the household circuit breaker has not tripped or that the fuse has not blown. The appliance maybe in defrost mode, check again in half an hour.
Compressor motor seems to run too long	Ensure that the doors are not held open Check that large amounts of warm food have not just been placed inside the appliance.
At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more often.	Note that the appliance will run more than normal just after you install it or when adjusting to temperature setting changes.
The exterior of the appliance is warm or hot to touch	Ensure the appliance has the external clearances recommended in the section "Installing your new appliance".  The exterior of the cabinet will be much warmer on warmer days it may even feel hot to touch, as the appliance is working harder.
User interface will not respond	Check that the user interface is in awake mode, refer to section "About the user interface".
To ensure settings are not accidentally changed the user interface will go into sleep mode when not in use. Press any button to wake user interface	Check that the user interface is not locked, refer to section "About the user interface".  If the user interface is frozen turn the appliance off for five minutes for the memory to clear, then turn back on.  Check that the user interface is not in Sabbath Mode, refer to control instructions. (I&W models only).
Alarms Sounding	Check that all doors are fully closed. Ensure that the over temperature alarm is not being activated by hot food placed in the freezer. Check if the drinks timer has ended, refer control instructions. Check if the Filter Replacement alert is activated, refer control instructions. (I&W models only)
Frost build up	Check that all doors are fully closed. Ensure that the doors are not opened too often. Ensure that the return air vents are not blocked with packaging. Ensure the seals are clean and not obstructed.
Odours	The interior may need cleaning, refer to cleaning guide. Ensure that food is stored correctly as some food, containers and wrapping can produce odours. Check appliance for old or unusual food.
Lights not working	Ensure that the cord is plugged into a live power outlet and outlet is switched on. Ensure that the household circuit breaker has not tripped or that the fuse has not blown. Check that the user interface is not in Sabbath Mode, refer to control instructions. Check the appliance features section to determine lighting configuration for your model. Check that the doors are closed completely

# TROUBLESHOOTING

## Door operation

CONCERN	WHAT TO DO
Freezer door pops open.	This is normal and should re-close. This happens when the refrigerator door is closed too quickly.  If the freezer door stays open, it indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Self close not working.	Check if your appliance has self closing hinges as not all models do.  It indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Door not sealing properly	Ensure there is nothing that is preventing the door from closing such as appliance contents or items placed near the appliance.  Ensure that the crisper/freezer bin is closed completely. Refit if required as referred to in the section "Using your refrigerator".  Ensure the appliance is set up as per recommendations.
Door difficult to open and close	If the door is difficult to open just after you have closed it this is due to the pressure equalising, the door will open normally after a few minutes.

## Automatic Ice maker system

CONCERN	WHAT TO DO
Ice maker does not produce ice or not enough ice	Ensure that the Ice Maker is switched on at the user interface refer to "About the User Interface" for details.  Ensure water tank is full and contains clean water (if liquids other than clean water have been used, call Electrolux Customer Care). Ensure water tank is securely pushed into pump housing.
The icemaker is designed to produce a tray of ice approximately every 3 hours, depending on the conditions.	If the freezer compartment is too warm, refer to "freezer is too warm" then wait 24 hours for the freezer to reach ideal temperature.  Turn the unit off at the mains and leave for 2 minutes then turn the appliance back on (this will reset the icemaker unit). Check for ice production after 24 hours.  Check that there is no obstruction under the ice maker and ensure the ice bin is fitted correctly.
Ice has bad odour or taste	Cover food to ensure ice does not absorb foreign odours.  Interior of appliance or ice bin may require cleaning, refer to "Cleaning your refrigerator".  Discard stale ice monthly and allow ice maker to produce a fresh supply.

## If you still require service

If you have a problem, and the problem persists after you have made the checks mentioned, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, the 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.