

## 5. TROUBLESHOOTING

### 5.1 Troubleshooting

Check the points listed here before you call for help, and make sure that you have followed the Important safety Instructions on pages 3 and 4.

Problem	Possible causes
<b>The dryer will not start:</b>	<ul style="list-style-type: none"> <li>• Plug is not firmly in socket, or power not turned on.</li> <li>• You have blown a fuse. Check the power point with another appliance.</li> <li>• You have not closed the dryer door or pushed in the door safety switch button.</li> </ul>
<b>Your clothes are still wet:</b>	<ul style="list-style-type: none"> <li>• The selected drying time was insufficient. Select a longer time setting.</li> <li>• Longer time may be needed when the room temperature is 10 °C or less.</li> <li>• Check that the lint filter is not blocked.</li> <li>• Check to see that you have read all the instructions carefully.</li> <li>• Contact the Service Center if you are still having problems. Write down the model and serial numbers and the date of purchase before you ring. The Service Center will need this information.</li> </ul>

### Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please check possible cause of malfunction and solution listed below.

Once the problem has been eliminated, press the Start/Pause button to restart the program. If after all checks, the problem persists, contact your local Service Centre.



**WARNING!** Deactivate the appliance before you do the checks.

### Alarm Code:

<i>E40</i>	The appliance door is open or not closed correctly. Please check the door!
<i>E40</i>	The main supply is unstable. Wait until the main supply is stable.
<i>E91</i>	No communication between electronic elements of the appliance. Switch off and switch on again.